

DIVISIONAL MANAGER - SERVICE STRATEGY, DESIGN & GOVERNANCE: EL
SALARY PER MONTH: R106 115.00 TCTC
INFORMATION & COMMUNICATIONS TECHNOLOGY
ITHALA TRADE CENTRE
REFERENCE NUMBER: LJ22060

Reporting to the Group Chief Information Officer, the Divisional Manager: Service Strategy, Design & Governance will manage the end-to-end process and ongoing development of strategy & governance, enterprise architecture, process & improvement, research and development and data analytics.

The Divisional Manager - Service Strategy, Design & Governance will:

- Develop and manage the Group ICT and the Divisional Strategy and Policies.
- Manage operations in the division.
- Coordinate and manage the divisional budgetary process.
- Formulate and/or periodically review the divisional Policies and Strategic Plan based on the current IT strategic plan, business plan and/or practices.
- Manage Service Level Agreements and service provider performance.
- Compile divisional budget and manage expenditures.
- Ensure effective management of human capital related to the division.
- Ensure ICT standards and governances are applied and adhered to in the ICT department.

The following minimum requirements should be met in order to be considered:

Qualifications:

- Bachelor's degree in information technology.
- Post Graduate qualification in IT will be advantageous.
- **The following relevant industry certifications will be advantageous:**
 - Project Management e.g. Prince 2, PMBOK
 - Agile methodologies e.g., PMI-ACP; AgilePM; CPO; CEC; CDA
 - Enterprise & Systems Architecture e.g., TOGAF; COBIT

Experience:

- Seven (7) years' experience in a similar environment, minimum of three (3) years' experience should be at Senior Management level.

Requisite Functional Competencies

- Computer Literacy in MS Office packages.
- Knowledge and experience in financial planning and forecasting.
- Knowledge and understanding of Public Finance Management Act.
- Knowledge and understanding of corporate governance principles including relevant national and KZN provincial government policies and procedures.
- Knowledge of risk management concepts, frameworks and methodology.
- Technical knowledge of computer systems.

All Short listed applicants will be subjected to assessments, references and credit checks.

ITHALA EMBRACES THE PRINCIPLES OF THE EMPLOYMENT EQUITY ACT
PREFERENCE WILL BE GIVEN TO PEOPLE WITH DISABILITIES, AFRICAN MALE, INDIAN MALE OR
COLOURED FEMALE

CLOSING DATE: 30 SEPTEMBER 2023

INTERESTED APPLICANTS MUST FORWARD A DETAILED CV; CERTIFIED COPIES OF QUALIFICATIONS AND ID DOCUMENT BY E-MAIL TO HR_recruitment5@ithala.co.za. KINDLY ALSO INCLUDE A MOTIVATION OF HOW YOU MEET EACH OF THE ENTRY REQUIREMENTS LISTED ABOVE AND QUOTE THE REFERENCE NUMBER FOR THE POSITION.

PLEASE NOTE:

- LATE APPLICATIONS AND APPLICATIONS WITH NO REFERENCE NUMBER WILL NOT BE CONSIDERED.
- E-MAIL USERS ARE REQUESTED TO SET THE DELIVERY OPTION ON BOTH "RETURN RECEIPT" AND "CONFIRM DELIVERY".
- CORRESPONDENCE WILL BE LIMITED TO SHORT-LISTED CANDIDATES. ALL SHORT-LISTED APPLICANTS WILL BE SUBJECTED TO ASSESSMENTS, REFERENCE AND CREDIT CHECKS. IF YOU HAVE NOT BEEN CONTACTED WITHIN 1 MONTH OF CLOSING DATE OF THE ADVERTISEMENT, PLEASE ACCEPT THAT YOUR APPLICATION HAS BEEN UNSUCCESSFUL.